

MANAGEMENT INFORMATION TECHNOLOGY SERVICES

Technology Governance for Better Municipal Operations.

Strategic management information technology services that align IT systems, cybersecurity, vendors, budgets, policies, and technology investments with municipal operations.

CORE SERVICES

✓ Fractional IT Management

Provide experienced IT leadership without requiring a full-time executive technology position.

✓ Technology Roadmaps

Develop prioritized technology plans covering systems, infrastructure, security, budgets, lifecycle needs, and future investments.

✓ Cybersecurity Governance

Establish policies, responsibilities, risk oversight, access controls, awareness, and security-management practices.

✓ Vendor Management

Manage technology vendors, contracts, service levels, renewals, performance, costs, and issue escalation.

✓ Network / Cloud Oversight

Provide management oversight for network, cloud, hosting, connectivity, backup, and infrastructure services.

✓ IT Budgeting

Develop technology budgets and lifecycle plans that anticipate replacements, licensing, projects, and recurring costs.

✓ Business Continuity

Plan technology recovery, backup, continuity, and response procedures to reduce disruption from outages or incidents.

✓ Access Controls

Strengthen user-access, inventory, account provisioning, permissions, and technology asset-management controls.

GOVERNMENT CONTRACTING CODES

NAICS: 541513, 541512, 541519

PSC: DD01, DC01, R408

DELIVERY MODEL

1 ASSESS • 2 PLAN • 3 EXECUTE • 4 REPORT